

Feature Upgrade Announcement: Proventia® G400/G2000 – Firmware 1.2 **Nov. 10, 2005**

Proventia G400/G2000 Intrusion Prevention Appliance – Firmware 1.2 – Now Available

Firmware 1.2 for the Proventia G400/G2000, previously released Nov. 1 2005, has been reissued and is now available for download. Customers should download and install the updated package to ensure the best upgrade experience.

Internet Security Systems' (ISS) **Proventia Intrusion Prevention Appliance firmware 1.2** is now available for immediate download. **SiteProtector 2.0 SP 5.2 – Database Service Pack 5.18** has also been released in support of firmware 1.2 for the Proventia Intrusion Prevention Appliance. Both updates are available at the ISS Download Center, located at:

<http://www.iss.net/download/>

Firmware 1.2 for the Proventia G400/G2000 Intrusion Prevention Appliance enables SiteProtector users to manage policies at the group level. This release also includes the latest stability enhancements for improved reliability.

This Feature Upgrade applies to the following models:

- Proventia G400
- Proventia G2000

SiteProtector 2.0 SP 5.2 Database Service Pack 5.18 contains:

This release provides necessary support files to manage Proventia Intrusion Prevention Appliance firmware 1.2.

Important:

- SiteProtector users should apply the SiteProtector database update prior to installing firmware 1.2 on the Proventia Intrusion Prevention Appliance.
- This release is a minor Feature Upgrade for Proventia G400 and Proventia G2000. Customers using these appliances should consult the ISS Knowledge base ([Answer ID 3156](#)) for more technical information regarding upgrading and policy migration.

About the README and other documentation

The README document will change to inform users of the latest information relating to this Feature Upgrade. Users are advised to check for the latest version of the README file which is available at the ISS Download Center:

<https://www.iss.net/download/>

Product Lifecycle Updates

This release does not affect the product lifecycle for the appliance hardware.

End of Sale:

Per the ISS Lifecycle Policy, previous sensor software and firmware versions are no longer for sale on Proventia Intrusion Prevention Appliances. The version affected by this release is Proventia firmware version 1.1 (Proventia G400/G2000 only).

Content Updates:

Per the ISS Lifecycle Policy, this release starts the end of content for previous sensor software versions.

This release is a minor Feature Upgrade for Proventia Intrusion Prevention Appliance firmware version 1.1 (G400/G2000). Security content updates for minor feature upgrades normally extend for three months past the EOS date. However, because of change control windows during the last part of the year at most companies, ISS is extending this date by one month. Therefore, security content for these platforms and versions will be continued for four months until Mar. 10, 2006.

Technical Support:

Technical support for ISS products is available on the current major version (firmware version 1.2) and the version previous (firmware version 1.1), thus there is no change regarding Technical Support as a result of the release of Proventia Intrusion Prevention Appliance firmware 1.2. Technical Support will continue for the Proventia Intrusion Prevention Appliance, firmware version 1.1, until the next Feature Upgrade for the Proventia Intrusion Prevention Appliance. For bug fixes, customers may be required to upgrade to the latest version (firmware 1.2 or above).

Proventia Intrusion Prevention Appliance Firmware Version 1.1 Product Milestones	Effective Date
End of Sale (EOS)	Immediately
End of Content Updates (EOC)	May 31, 2006
End of Life (EOL)	Upon release of the next Feature Upgrade

Additional Information

- For additional product/service information:
http://www.iss.net/products_services/enterprise_protection/proventia/g_series.php
- For sales and professional services information:
sales@iss.net
800-776-2362 (U.S. and Canada)
+1-404-236-2600 (International)
- To log a support incident online or for more customer support information:
MyISS: <https://www.iss.net/issEn/MYISS/login.html>
Customer Support: <http://www.iss.net/support/enterprise/index.php>
Technical Support Knowledgebase: <http://www.iss.net/support/knowledgebase/>
- For training information, visit X-Force™ Education Services:

<http://www.iss.net/education/>

- For information on ISS' Product Support Lifecycle Policy:
<http://www.iss.net/support/lifecycle.php>
- To update your ISS Secured & True Blue Connections Bulletin Email Newsletter opt-in preferences:
<https://www.iss.net/issEn/MYISS/campaignForm.jhtml?campaignCode=TRUEBLUEOPTIN2003&hasTrueBlue=true>