

# IBM Internet Security Systems

## Product Lifecycle Announcement: IBM Proventia® Network GX3002 Firmware – General Availability (GA) Announcement September 6, 2007

### Maintenance Update Release—Firmware version 1.5

IBM Internet Security Systems Proventia Network GX3002 Appliance Firmware version 1.5 is now available through the Proventia Management SiteProtector system.

This release contains cumulative roll-up of previously provided patches 396, 395, 371, 337, 319, 282. Firmware 1.5 also contains a resolution to the issue that prevented some Proventia G/GX units from going into bypass during the release of XPU 1.92. This release addresses: KBA #3321.

#### Features and Benefits of 1.5

The documentation associated with release 1.5 can be found at <http://www.iss.net/download>.

For a complete listing of maintenance updates incorporated into firmware release 1.5 please refer to the latest version of the Readme file which is available at <https://www.iss.net/download/>.

#### Product Lifecycle Information

With the recent release of Proventia Network IPS Firmware 1.5, IBM Internet Security Systems (IBM ISS) will discontinue content support for previous Proventia Network IPS firmware versions on January 3, 2008. Complete product lifecycle information for these firmware versions is as follows:

Version	Models	End of Sale (EOS)	End of Content Updates (EOC)	End of Life (EOL)
Sensor Software v8.0 SR4.4	<ul style="list-style-type: none"><li>• G100</li><li>• G200</li><li>• G1000</li><li>• G1200</li></ul>	April 10, 2006	January 3, 2008	Upon release of the next major update
Firmware 1.2	<ul style="list-style-type: none"><li>• G100</li><li>• G200</li><li>• G400</li><li>• G1000</li><li>• G1200</li><li>• G2000</li></ul>	December 20, 2006	January 3, 2008	Upon release of the next major update
Firmware 1.3	<ul style="list-style-type: none"><li>• GX4002</li><li>• GX4004</li><li>• GX5008</li><li>• GX5108</li></ul>	December 20, 2006	January 3, 2008	Upon release of the next major update
Firmware 1.4	<ul style="list-style-type: none"><li>• G100</li><li>• G200</li><li>• G400</li><li>• G1000</li><li>• G1200</li></ul>	July 3, 2007	January 3, 2008	Upon release of the next major update

	<ul style="list-style-type: none"> <li>• G2000</li> <li>• GX3002</li> <li>• GX4002</li> <li>• GX4004</li> <li>• GX5008</li> <li>• GX5108</li> </ul>			
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**Upgrade Path:**

IBM ISS recommends updating to Proventia Network IPS Firmware 1.5 as soon as possible to ensure continuous security content updates. Please note that Firmware 1.5 will also require that users upgrade SiteProtector to version 2.0 SP 6.1 or greater to ensure continuous security content updates.

**Technical Support**

Please note that it may be necessary to upgrade to the latest firmware version to resolve product issues. To log a support incident online or for more customer support information:

MyISS: <https://www.iss.net/issEn/MYISS/login.jhtml>

Customer Support: <http://www.iss.net/support/index.html>

Technical Support Knowledgebase: <http://www.iss.net/support/knowledgebase/>

**Additional Information**

- For additional product/service information: <http://www.iss.net/products/index.html>

- For sales and professional services information:

Email: [sales@iss.net](mailto:sales@iss.net)

Contact by phone: 800-776-2362 (U.S. and Canada)

+1-404-236-2600 (International)

- For training information, visit X-Force™ Education Services: <http://www.iss.net/education/>

- For information on ISS' Product Support Lifecycle Policy:  
[http://documents.iss.net/support/ISS\\_Product\\_Lifecycle\\_Policy.pdf](http://documents.iss.net/support/ISS_Product_Lifecycle_Policy.pdf)

- To update your ISS Secured & True Blue Connections Bulletin Email Newsletter opt-in preferences:  
<https://www.iss.net/issEn/MYISS/campaignForm.jhtml?campaignCode=TRUEBLUEOPTIN2003&hasTrueBlue=true>