

## Product Lifecycle Announcement: End of Life (EOL) Policy Change July 12, 2006

### Proventia Network Appliances – A-Series; G/GX-Series; M/MX-Series

Effective June 23, 2006, Internet Security Systems (ISS) adopted a new Product Lifecycle Policy. This announcement declared that Content Updates and Customer Support for appliances be extended to five years. This new five-year policy is retroactive for all appliances that have been manufactured by ISS.

This impacts any ISS-produced hardware appliance receiving notification of End of Manufacture (EOM) or End of Life (EOL) for the Proventia Network Intrusion Detection Appliances (A-Series), Proventia Network Intrusion Prevention appliances (G and GX -series) as well as the Proventia Network Multi-Function Security appliances (M and MX-series). The End of Life dates have all been changed from 3 years of support to 5 years of support effective immediately.

The following table states new EOL (End of Life) dates that are effective as of June 23, 2006:

Product/ Model #	Advanced Notice of EOM Announce	EOM Announce	EOS Effective Date	EOC Effective Date	EOL Effective Date
M10E	30-Jun-06	30-Aug-06* (Limited quantities available while supplies last)	TBD (When inventories are exhausted)	30-Aug-11*	30-Aug-11*
M30 (3-port)	30-Jun-06	30-Aug-06* (Limited quantities available while supplies last)	TBD (When inventories are exhausted)	30-Aug-11*	30-Aug-11*
M30E M30EL	30-Jun-06	30-Aug-06* (Limited quantities available while supplies last)	TBD (When inventories are exhausted)	30-Aug-11*	30-Aug-11*
M50E M50EL M50AE	15-May-06	15-Jun-06	15-Jun-06	15-Jun-11	15-Jun-11
A201 A604x A1204x		10-Apr-06	10-Apr-06	10-Apr-11	10-Apr-11
G100 G200 G1000x G1200x		10-Apr-06	10-Apr-06	10-Apr-11	10-Apr-11
G1200-400		4-Apr-05	4-Apr-05	4-Apr-10	4-Apr-10
G400	TBA	TBA	TBA	TBA	TBA
G2000	TBA	TBA	TBA	TBA	TBA

\* ISS is planning to ship replacement appliances for this series in the August timeframe. When these replacement appliances are made available, ISS will issue a formal EOM statement with a final EOL date. Until that time, the EOM announcement date, the EOC date, and the EOL date are approximate.

Please refer to the [ISS Product Lifecycle Policy](#) for more information regarding product support.

### Additional Information

- For additional product/service information:

[http://www.iss.net/products\\_services/intrusion\\_prevention.php](http://www.iss.net/products_services/intrusion_prevention.php)  
[http://www.iss.net/products\\_services/enterprise\\_protection/proventia/m\\_series.php](http://www.iss.net/products_services/enterprise_protection/proventia/m_series.php)

- For sales and professional services information:  
[sales@iss.net](mailto:sales@iss.net)  
800-776-2362 (U.S. and Canada)  
+1-404-236-2600 (International)
- To log a support incident online or for more customer support information:  
MyISS: <https://www.iss.net/issEn/MYISS/login.jhtml>  
Customer Support: <http://www.iss.net/support/enterprise/index.php>  
Technical Support Knowledgebase: <http://www.iss.net/support/knowledgebase/>
- For training information, visit X-Force™ Education Services:  
<http://www.iss.net/education/>
- For information on ISS' Product Support Lifecycle Policy:  
<http://www.iss.net/support/lifecycle.php>
- To update your ISS Secured & True Blue Connections Bulletin Email Newsletter opt-in preferences:  
<https://www.iss.net/issEn/MYISS/campaignForm.jhtml?campaignCode=TRUEBLUEOPTIN2003&hasTrueBlue=true>