

IBM Internet Security Systems

Product Lifecycle Announcement: End of Content (EOC) Notice December 20, 2006

IBM Proventia Network Intrusion Prevention System Firmware 1.3

Internet Security Systems (ISS) will discontinue content support for Proventia Network IPS Firmware 1.3 on June 20, 2007. This affects the following models:

- Proventia Network IPS GX4002
- Proventia Network IPS GX4004
- Proventia Network IPS GX5008
- Proventia Network IPS GX5108

Product Lifecycle Policy

Content Updates:

With the release of Proventia Network IPS Firmware 1.4, we are providing advance notice of the End-of-Content (EOC) support for Proventia Network IPS Firmware 1.3. Content updates for Proventia Network IPS Firmware 1.3 will continue through June 20, 2007, at which time they will be discontinued.

Technical Support:

Technical support for ISS products is available on the current major version and the version previous (current and one back), thus there is no change regarding Technical Support as a result of the release of Proventia Network IPS Firmware 1.4. Technical Support will continue for Firmware 1.3 until the next major release of Proventia Network IPS.

Upgrade Path:

ISS recommends updating to Proventia Network IPS Firmware 1.4 prior to June 20, 2007 to ensure continuous security content updates.

Please refer to the [ISS Product Lifecycle Policy](#) for more information regarding product support.

Proventia Network IPS Firmware 1.3 Milestone	Effective Date
End of Sale (EOS)	Immediately
End of Content Updates (EOC)	June 20, 2007
End of Life (EOL)	Upon release of the next major update

Additional Information

- For additional product/service information:
http://www.iss.net/products/Proventia_Network_Intrusion_Prevention_System/product_main_page.html
- For sales and professional services information:
sales@iss.net
800-776-2362 (U.S. and Canada)
+1-404-236-2600 (International)
- To log a support incident online or for more customer support information:

MyISS: <https://www.iss.net/issEn/MYISS/login.ihtml>

Customer Support: <http://www.iss.net/support/enterprise/index.php>

Technical Support Knowledgebase: <http://www.iss.net/support/knowledgebase/>

- For training information, visit X-Force™ Education Services:
<http://www.iss.net/education/>
- For information on ISS' Product Support Lifecycle Policy:
<http://www.iss.net/support/lifecycle.php>
- To update your ISS Secured & True Blue Connections Bulletin Email Newsletter opt-in preferences:
<https://www.iss.net/issEn/MYISS/campaignForm.ihtml?campaignCode=TRUEBLUEOPTIN2003&hasTrueBlue=true>