

IBM Internet Security Systems

Product Lifecycle Announcement: End of Content (EOC) Extension Notice October 29, 2007

IBM Proventia Network Intrusion Prevention System

IBM Internet Security Systems (IBM ISS) is extending content support for Proventia Network IPS Firmware 1.4 until July 3, 2009. Customers are encouraged to upgrade to a more current firmware version prior to that time in order to ensure continuous security content updates. Please note that firmware versions 1.5 and greater also require that users upgrade SiteProtector to version 2.0 SP 6.1 or greater to ensure continuous security content updates.

Please refer to the [Product Support Matrix](#) for more information regarding product support.

Additional Information

- For additional product/service information:
http://www.iss.net/products/Proventia_Network_Intrusion_Prevention_System/product_main_page.html
- For sales and professional services information:
sales@iss.net
800-776-2362 (U.S. and Canada)
+1-404-236-2600 (International)
- To log a support incident online or for more customer support information:
MyISS: <https://www.iss.net/issEn/MYISS/login.jhtml>
Customer Support: <http://www.iss.net/support/enterprise/index.php>
Technical Support Knowledgebase: <http://www.iss.net/support/knowledgebase/>
- For training information, visit X-Force™ Education Services:
<http://www.iss.net/education/>
- For information on ISS' Product Support Lifecycle Policy:
<http://www.iss.net/support/lifecycle.php>
- To update your ISS Secured & True Blue Connections Bulletin Email Newsletter opt-in preferences:
<https://www.iss.net/issEn/MYISS/campaignForm.jhtml?campaignCode=TRUEBLUEOPTIN2003&hasTrueBlue=true>