

Vulnerability Management Service

Today's businesses rely on increasingly complex networking environments to expand commerce and accessibility to customers, partners and suppliers. This new business environment offers improved productivity, operational efficiencies and increased cost savings. However, the intense pace of upgrades and patches creates new vulnerabilities daily, increasing the risk of a security breach.

The Internet Security Systems (ISS) Vulnerability Management Service is a comprehensive program designed to help organizations implement the tools, methodologies and best practices required to address today's dynamic vulnerability landscape. This turnkey solution focuses on vulnerability discovery, prioritization, remediation, dynamic protection, verification and customizable reporting. By combining internal and external managed scanning services with integrated workflow and case management capabilities, the ISS Vulnerability Management Service provides organizations with comprehensive visibility into each area of potential exposure within a distributed network environment. Each component forms an integral part of the vulnerability management framework, reducing risk and effectively quantifying the overall security posture.

BENEFITS:

- *Significantly lowers total cost of ownership while dramatically improving security posture*
- *Meets industry-specific certification and regulatory compliance guidelines such as Sarbanes-Oxley, HIPAA, GLB and others*
- *Reduces exposure to worms and other high-risk vulnerabilities*
- *Improves productivity and operational efficiencies and reduces business/systems downtime*
- *Minimizes risk of vulnerability exploitation through dynamic virtual patching*
- *Improves the productivity of those responsible for vulnerability remediation*
- *Out-of-the box integration with ticketing systems allows for ease of setup and improved business operations*
- *Integrates with other ISS managed services to enhance service functionality*

FEATURES:

- *Provides on-demand vulnerability management for small, medium and large enterprises*
- *Provides internal and external scanning of assets*
- *Provides Web-driven interface for scan scheduling, review, and reporting*
- *Allows flexible asset grouping and prioritization*
- *Provides customizable views and dynamic access to vulnerability data*
- *Allows for the tracking of individual assets, device criticality, and assignment of owners*
- *Provides 24/7 access to scan results and scheduling via the Virtual-SOC Portal Web site*
- *Provides 24/7 access to ISS certified security professionals*
- *Delivers instant access to X-Force security intelligence and research needed to quickly identify the most effective remediation steps*
- *Provides a comprehensive tool-set for policy-based workflow management and remediation tracking*
- *Delivers accurate and detailed customizable vulnerability reporting including: enterprise multi-scan, group-based, and default and compliance reporting in multiple formats*
- *Includes customizable multi-view reporting for analysts, auditors and management for real-time illustration of risk*
- *Provides a results-oriented view into service performance and security posture, either in a stand-alone presentation or combined with data from multiple ISS Managed Security offerings*

DEVICES SCANNED				TESTS PERFORMED		
AIX	FreeBSD	NEC UX/4800	SunOS	Brute Force Password-Guessing	LDAP	Windows Groups
BeOS	HP Apollo Domain/OS	NetBSD	SuSE Linux	Backdoors	NetBIOS	Windows Networking
BSD generic	HP-UX	NeXTSTEP	Trustix Secure Linux	Browser	Network	Windows Password Checks
Caldera OpenLinux	IBM AS/400	Novell NetWare	TurboLinux	CGI-Bin	Network Sniffers	Windows Password Policy
Caldera UnixWare	Immunix	OpenBSD	Ultrix	Daemons	NFS System Requirements	Windows Patches
Cisco IOS	IRIX	OpenVMS	UNICOS	DCOM	NIS	Windows Policy Issues
Compaq True64	Linux based OS'	OS/2	UnitedLinux	Denial of Service	Protocol Spoofing	Windows Registry
Connectiva Linux	Mac OS	OS-9	VxWork	DNS	Router Switch	Windows Services
Convex OS	Mandrake Linux	QNX		E-mail	RPC	Windows Users
Debian Linux	Microsoft Windows	RedHat Linux		Firewalls	Shares	X-Windows
DG/UX	(all versions)	SCO Open Server		FTP	SNMP	
EnGarde Secure Linux	NEC EWS-UX/V	Slackware Linux		Information Gathering	Web Scan	
Fedora Core	NEC UP-UX/V	Solaris		Instant Messaging	Windows Critical Issues	

VULNERABILITY MANAGEMENT SERVICE FEATURES

Features	External Scanning	Internal Scanning
Ideal For:	Identifying vulnerabilities within the network perimeter	Identifying vulnerabilities across the entire enterprise
Organization Size:	Any	Any
# of Available Scans:	Based on number of IPs and frequency	Unlimited scans of a specified set of IPs.
Hardware Platform Required:	No	Yes
Available Policies:	16	16
Scans External IPs:	Yes	Yes
Scans Internal IPs :	No	Yes
Scans Scheduled via the Web :	Yes	Yes
Ranking of Discovered Assets:	Yes	Yes
Assignment of Admins to Discovered Assets:	Yes	Yes
Assign Vulnerabilities for Remediation:	Yes	Yes
Dynamic Virtual Patching:	Yes	Yes
Full Vulnerability Remediation Workflow:	Yes	Yes
Historical Trending of Vulnerability Data:	Yes	Yes
Industry and Vertical Comparisons:	Yes	Yes
X-Force Threat Analysis Service:	Yes	Yes
Verification of Resolved Vulnerabilities:	Yes	Yes
Trouble Ticket Integration:	Optional Add-on	Optional Add-on
Multiple Report Audiences:	Yes	Yes
Integration With Other ISS MSS and MPS Services:	Yes	Yes
Assists With Regulatory Compliance:	Yes	Yes
Service Level Agreements:	Yes*	Yes*

*Specific Service Level Agreements apply for both internal and external scanning.

SECURITY OPERATIONS CENTERS (SOCS)

Internet Security Systems Managed Security Services professionals provide the highest level of 24/7 guaranteed protection from five globally networked Security Operations Centers with state-of-the-art, industry-certified facilities. These highly secure environments are designed to ensure protection of mission-critical systems and electrical, data processing and communication links.

COMBINED SERVICE OFFERINGS

For the best possible managed security program, ISS recommends combining the Vulnerability Management Service with:

- *Managed Protection Services for Networks, Servers and Desktops*
- *Managed IDS/IPS Services*

Get Started Today

Get started today and take advantage of ISS Vulnerability Management Service. Call **800-776-2362**, e-mail sales@iss.net, or visit our Web site at www.iss.net.

ABOUT INTERNET SECURITY SYSTEMS (ISS)

Internet Security Systems has long been a trusted security expert for world governments and the Global 500. ISS provides preemptive security products and services that stop Internet threats before impact. Founded in 1994, ISS is publicly traded on the NASDAQ (ISSX) and has its headquarters in Atlanta. ISS protects more than 11,000 global customers, and maintains 1,200 employees operating in 27 countries. To learn more about ISS and guaranteed protection, visit www.iss.net, call 800-776-2362, e-mail sales@iss.net or find an office location near you <http://www.iss.net/about/locations/>.

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