

Monitored and Managed Firewall Service

overview



Monitored and Managed Firewall Service

Whether launching an online business venture, building an online supply chain or simply connecting to the Internet, a firewall is the first line of defense for protecting key information assets across networks, hosts, applications, and databases. Protecting these critical assets is a challenging task requiring a wide variety of technical and management skill sets and experience. In addition, most IT organizations are forced to optimize key business applications, leaving critical security responsibilities such as firewall monitoring and management to “simply exist,” rather than provide “true protection.” Current software may be secure, but the intense pace of upgrades creates new vulnerabilities daily.

The Solution: Monitored and Managed Firewall Service

Internet Security Systems' *Monitored and Managed Firewall Service* provide advanced, flexible, outsourced monitored and managed solutions that deliver customized protection at a fraction of the cost of in-house solutions. The service provides comprehensive 24/7 expert monitoring, management and analysis of firewall logs to detect, prevent and respond to the evolving threat spectrum and comes in a variety of options to ensure the maximization of existing security investments.

Supported Environments

- Internet Security Systems
- Cisco PIX
- Checkpoint FW-1
- NetScreen

Benefits A Smart Business Decision

- 24/7 monitoring, management and reliability
- Improved security posture
- Intelligent event processing
- Reduced risk and improved regulatory compliance
- Maximization of security investments
- Trusted resources
- Lower Total-Cost-of-Ownership

Return on Investment

<i>Security Management</i>	<i>Monthly</i>	<i>Annual</i>
In-House	\$82,592	\$995,102
ISS Managed Security	\$37,671	\$452,051
Cost Savings	\$44,921	\$543,051

In this example, leveraging a managed service provider yields a **55% savings** over in-house security

Assumes full security staff of 10 providing 24x7x365 coverage, managing 12 HA Firewalls and 6 IDS engines, attending 2 training classes/yr, 20% employee turnover, equipment costs allocated over 3 years, and maintenance costing 15% of total equipment costs.

Features of Monitored and Managed Firewall Service

Internet Security Systems' Monitored and Managed Firewall Service provide a comprehensive service designed to maintain the security posture of your organization's computing environment including:

Money-Back Guaranteed Performance-Based SLAs

Provides guaranteed response times and countermeasures for security incidents that meet organizational goals or the service is FREE. These enhanced SLAs are a market differentiator and ensure immediate action and notification when a security event is detected, allowing for the proper identification and response to be taken to maintain an effective security posture.

X-Force® Global Security Intelligence

Internet Security Systems' X-Force is the most respected security intelligence and research organization in the industry. This elite research team monitors and gathers security intelligence from over 5000 sources around the globe, rapidly turning security research into product and service improvements. Using a first-to-market approach, X-Force security professionals have delivered more than 53% of the industry's high-risk advisories for critical Internet threats in products from Cisco®, Microsoft®, IBM®, Sun®, Hewlett-Packard®, Oracle®, Peoplesoft®, BMC®, Polycom®, Apache™ and many more. X-Force's excellence in global security intelligence is also evident by its contribution to ensuring the security of national critical infrastructure. In fact, it holds the distinction of hosting the IT Information Sharing Analysis Center (IT-ISAC) on behalf of the information technology industry. By researching critical security issues, tracking the evolution of threats through its Global Threat Operations Center and quickly converting knowledge into protection, X-Force has proven its status as the unequivocal authority on threats and vulnerabilities.



Managed Service Customer Portal

Managed Service Customer Portal

Provides secure, real-time access for all client/Security Operations Center communications, trouble ticket entry, event handling, incident response, data pre-sentation, report generation and trends analyses. This user-friendly interface integrates X-Force security intelligence and early warning threat services into a single, high-impact user interface that organizes and enhances the visibility of critical security information.

Additional features include:

- 24/7 monitoring and management support
- Planning, design and configuration of contracted firewalls
- On-going maintenance including system patches and upgrades
- Notification/Alerts of security events
- Regularly scheduled configuration backups
- Support for Virtual Private Networks (VPNs)

Security Command System

Technology. Expertise. Results.

Advanced Correlation and Event Prioritization

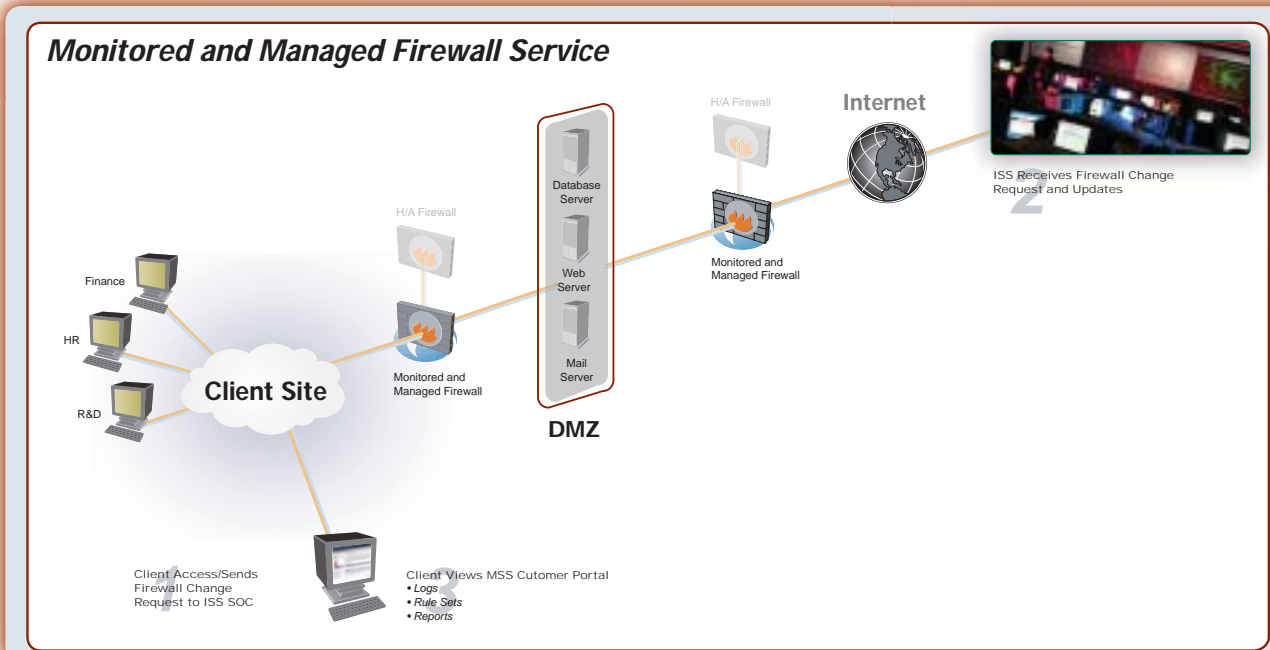
Allows for the real-time, automated analysis and correlation of events, preventing the misidentification of attacks, eliminating false positives and providing for the accurate identification of malicious behavior prior to those behaviors causing damage. This benefit allows ISS security professionals to provide a higher quality of guaranteed protection than that associated with "manual" execution of tasks.

X-Force Threat Analysis Service

Allows Internet Security Systems' security professionals to provide proactive security management through the evaluation of global online threat conditions and detailed analyses tailored for specific environments. This unique blend of threat information collected from ISS international network of Security Operations Centers and X-Force® research and development organization clearly denotes the nature and severity of external Internet threats and provides the recommended course of action.

Security Operations Centers (SOCs)

State-of-the-art, industry certified facilities allow Internet Security Systems' Managed Security Services professionals to provide the highest level of 24/7 guaranteed protection from six globally-networked Security Operations Centers. These highly secure environments are designed to ensure that mission-critical systems, electrical, data processing and communication links are protected from any single point of failure.



About

Internet Security Systems (ISS)

Internet Security Systems, Inc. (ISS) is the trusted expert to global enterprises and world governments providing products and services that protect against Internet threats. An established world leader in security since 1994, ISS delivers proven cost efficiencies and reduces regulatory and business risk across the enterprise for more than 11,000 customers worldwide. ISS products and services are based on the proactive security intelligence conducted by ISS' X-Force® research and development team – the unequivocal world authority in vulnerability and threat research. Headquartered in Atlanta, Internet Security Systems has additional operations throughout the Americas, Asia, Australia, Europe and the Middle East. For more information, visit the Internet Security Systems Web site at www.iss.net or call 800-776-2362.

Learn More

Today

For more information about Internet Security Systems' Managed Protection Services, visit Internet Security Systems online at <http://www.iss.net>, or call ISS at 800-776-2362 in North America, 404-236-2600 outside North America.





INTERNET
SECURITY
SYSTEMS®

6303 Barfield Road • Atlanta, GA 30328 • Tel: 404.236.2600 • Fax: 404.236.2626 • www.iss.net

Copyright © 2004, Internet Security Systems, Inc. All rights reserved worldwide.

Internet Security Systems Virtual Patch are trademarks and service marks, and the Internet Security Systems logos and X-Force registered trademarks and service marks, of Internet Security Systems, Inc. Other marks and trade names mentioned are the property of their owners, as indicated. All marks are the property of their respective owners and used in an editorial context without intent of infringement. Specifications and content are subject to change without notice.

MC-MS-FWS-J04