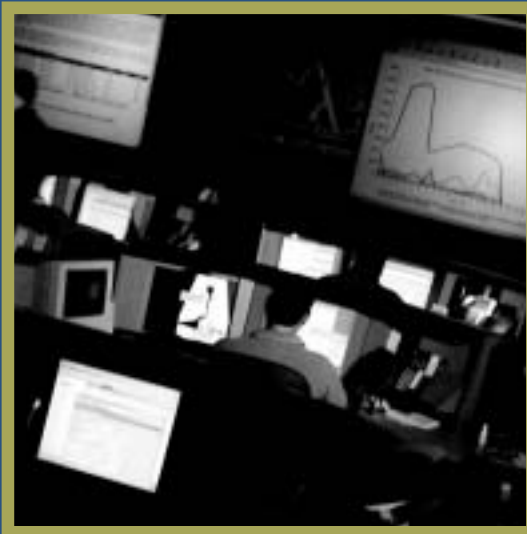


Monitored and Managed IDS Service

overview



Monitored and Managed IDS Service

While a managed IDS service provides an effective perimeter defense, many organizations frequently have problems facing the challenges of detecting, preventing and responding to attacks. As a solution, most organizations begin to turn their attention toward the complex issues of IDS implementation and ongoing monitoring and management. They quickly discover that each of these services requires a high level of specialized expertise and knowledge as well as a significant investment to support on a 24/7 basis. Typically, these issues result in the implementation of a “low value” monitoring and response program. After all, the IDS and the supporting programs are only as good as their ability to detect, prevent and respond to real-world threats in a timely manner.

The Solution: Monitored and Managed IDS Service

Internet Security Systems provides you with **Monitored and Managed IDS Service** for networks and servers, designed specifically to protect organizations from attacks stemming from points inside and outside their network perimeter, at a fraction of the cost of an in-house solution. The services provide comprehensive 24/7 expert monitoring, management and analysis of IDS events allowing for real-time response and escalation to unauthorized activities that could potentially threaten your enterprise. In addition, our monitoring and response services include access to security professionals capable of assisting you with required investigations and recovery in order to effectively minimize risk.

Internet Security Systems Monitored and Managed IDS Service options include:

- Monitored and Managed IDS Service for Networks
- Monitored and Managed IDS Service for Servers

Benefits A Smart Business Decision

- 24/7 monitoring, management and reliability
- Improved security posture
- Intelligent event processing
- Reduced risk and improved regulatory compliance
- Maximization of security investments
- Trusted resources
- Lower Total-Cost-of-Ownership

Return on Investment

<i>Security Management</i>	<i>Monthly</i>	<i>Annual</i>
In-House	\$82,592	\$995,102
ISS Managed Security	\$37,671	\$452,051
Cost Savings	\$44,921	\$543,051

In this example, leveraging a managed protection provider yields a **55% savings** over in-house security

Assumes full security staff of 10 providing 24x7x365 coverage, managing 12 HA Firewalls and 6 IDS engines, attending 2 training classes/yr, 20% employee turnover, equipment costs allocated over 3 years, and maintenance costing 15% of total equipment costs.

Features of Monitored and Managed IDS Service

Internet Security Systems' Managed IDS Services for networks and servers provides a comprehensive solution designed to maintain and secure your organization's internal and perimeter security environment including:

Money-Back Guaranteed Performance-Based SLAs

Provides guaranteed response times and countermeasures for security incidents that meet organizational goals or the service is FREE. These enhanced SLAs are a market differentiator and ensure immediate action and notification when a security event is detected, allowing for the proper identification and response to be taken to maintain an effective security posture.

Virtual Patch™ Protection

Provides a more efficient and cost-effective process for deploying security patches across an extended enterprise by proactively identifying the most serious vulnerabilities and delivering security intelligence and the ability to automatically update and apply protection policies to vulnerable systems before an attack ever takes place all without physically applying a security patch. Virtual Patch combines vulnerability detection with best-in-class protection technologies to solve this problem and makes patching a cost-effective, proactive process that occurs on the company's time, not on the hacker's time.

X-Force® Global Security Intelligence

Internet Security Systems' X-Force is the most respected security intelligence and research organization in the industry. This elite research team monitors and gathers security intelligence from over 5000 sources around the globe, rapidly turning security research into product and service improvements. Using a first-to-market approach, X-Force® security professionals have delivered more than 53% of the industry's high-risk advisories for critical Internet threats in products from Cisco®, Microsoft®, IBM®, Sun®, Hewlett-Packard®, Oracle®, Peoplesoft®, BMC®, Polycom®, Apache™ and many more. X-Force's excellence in global security intelligence is also evident by it's contribution to ensuring the security of national critical infrastructure. In fact, it holds the distinction of hosting the IT

Information Sharing Analysis Center (IT-ISAC) on behalf of the information technology industry. By researching critical security issues, tracking the evolution of threats through its Global Threat Operations Center and quickly converting knowledge into protection, X-Force has proven its status as the unequivocal authority on threats and vulnerabilities.



Managed Service Customer Portal

Managed Service Customer Portal

Provides secure, real-time access for all client/Security Operations Center communications, trouble ticket entry, event handling, incident response, data presentation, report generation and trends analyses. This user-friendly interface integrates X-Force security intelligence and early warning threat services into a single, high-impact user interface that organizes and enhances the visibility of critical security information.

Additional features include:

- Identification of critical systems for server IDS protection
- Identification of likely targeted network segments for network-based IDS protection
- 24/7 monitoring and management support
- Planning, design, and configuration of firewalls
- On-going management including: signature upgrades, system patches, and software/hardware
- Notification/Alerts of security events
- Monthly reporting of key events, trends, and tactical support activities
- Recommendations for response, investigation, and recovery

Security Command System

Technology. Expertise. Results.

Advanced Correlation and Event Prioritization

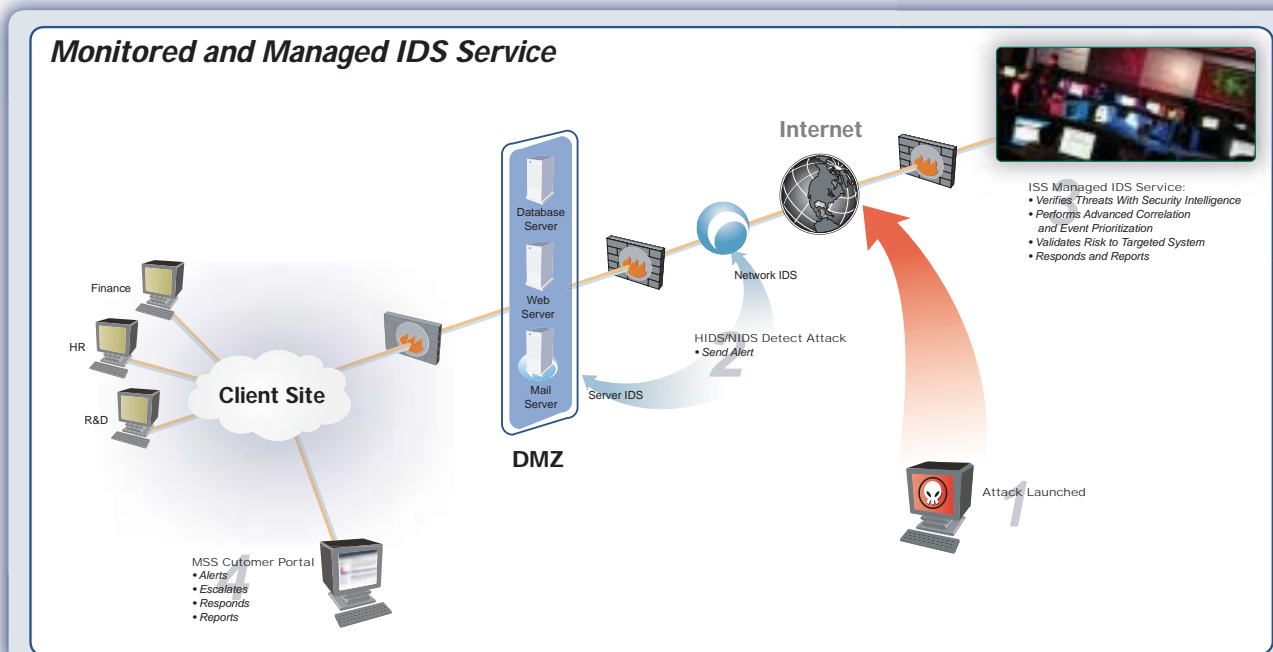
Allows for the real-time, automated analysis and correlation of events, preventing the misidentification of attacks, eliminating false positives and providing for the accurate identification of malicious behavior prior to those behaviors causing damage. This benefit allows Internet Security Systems security professionals to provide a higher quality of guaranteed protection than that associated with "manual" execution of tasks.

X-Force Threat Analysis Service

Allows Internet Security Systems security professionals to provide proactive security management through the evaluation of global online threat conditions and detailed analyses tailored for specific environments. This unique blend of threat information collected from ISS' international network of Security Operations Centers and the X-Force research and development organization clearly denotes the nature and severity of external Internet threats and provides the recommended course of action.

Security Operations Centers (SOCs)

State-of-the-art, industry certified facilities allow Internet Security Systems' Managed Security Services professionals to provide the highest level of 24/7 guaranteed protection from six globally-networked Security Operations Centers. These highly secure environments are designed to ensure that mission-critical systems, electrical, data processing and communication links are protected from any single point of failure.



About *Internet Security Systems (ISS)*

Internet Security Systems, Inc. (ISS) is the trusted expert to global enterprises and world governments providing products and services that protect against Internet threats. An established world leader in security since 1994, ISS delivers proven cost efficiencies and reduces regulatory and business risk across the enterprise for more than 11,000 customers worldwide. ISS products and services are based on the proactive security intelligence conducted by ISS' X-Force® research and development team – the unequivocal world authority in vulnerability and threat research. Headquartered in Atlanta, Internet Security Systems has additional operations throughout the Americas, Asia, Australia, Europe and the Middle East. For more information, visit the Internet Security Systems Web site at www.iss.net or call 800-776-2362.

Learn More *Today*

For more information about Internet Security Systems' Managed Protection Services, visit Internet Security Systems online at <http://www.iss.net>, or call ISS at 800-776-2362 in North America, 404-236-2600 outside North America.





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MC-MS-IDS-J04