

## RealSecure® Desktop System Requirements

Internet Security Systems' RealSecure® Desktop software combines a personal firewall, intrusion detection and prevention, buffer overflow exploit prevention, as well as application control to help ensure that desktops are protected from Internet threats and adhere to corporate standards.

RealSecure Desktop is designed to integrate seamlessly into enterprise organizations' IT infrastructure and can be managed locally or centrally by the ISS **SiteProtector™** management system. In addition, intelligent, location-based security policies automatically protect remote users even when they cannot connect to the home office for an update.

### Hardware Requirements:

**Processor** – Pentium Class CPU or better

**Memory** – 64 MB of RAM or better

**Disk Space** – 20 MB free disk space

### Network Connections:

- 10/100 mbps or GB NIC
- TCP/IP network connection over 10/100 Ethernet LAN/WAN, cable modem, DSL router, ISDN router or dial-up modem
- System must be using COMCTL32.DLL version 4.72 or newer; COMCTL32.DLL is available at Microsoft's web site

### Operating Systems:

- Windows 2000 Professional (SP 1-4)
- Windows XP Professional (SP 1-2)
- Windows XP Home (SP 1-2)

**Dedicated System** – No

### Required Additional Software

- Internet Explorer 5.0 or higher to view online help.

**Supported Software** – RealSecure Desktop is tested and compatible with commonly used desktop software products. Please report any software compatibility issues to [support@iss.net](mailto:support@iss.net) to escalate a newly discovered issue.

Certain features of RealSecure Desktop are interoperable with specific software programs and other features are vendor-independent or configurable.

- Adaptive Policy Mobile systems can use the adaptive policy feature to have RealSecure Desktop switch from an internal "open" policy to an out-of-network "defensive" policy. This adaptive policy feature works independently of any other software installed on the system and is not dependent upon VPN software.

- VPN Interoperability RealSecure Desktop has an open API that any VPN or dial-up client can use to ensure that the desktop product is installed and running. Check with your vendor for details. For certain VPN vendors, the adaptive policy feature offers a third policy state for when the client has a successful connection to the VPN. This feature is tested and interoperable with the following product versions:
  - Check Point VPN-1 SecureClient (NG FP3)
  - Cisco (3.x, 4.x)
  - Nortel (4.x)
- Antivirus Compliance RealSecure Desktop can ensure that antivirus software is installed, running, and current. The compliance policy offers native support for the most current versions of McAfee and Symantec (listed below). Support for other software or older versions is configurable through the policy.
  - McAfee VirusScan Enterprise 4.5.1 and 7.0
  - Symantec AntiVirus Enterprise and Corporate Edition 8.0 and 9.0

For the most current system requirements, visit the ISS web site at <http://www.iss.net/support/documentation/>

### Management Software:

For centralized management, use SiteProtector 2.0 SP 4 or higher.

### System Requirements:

For the most current RealSecure Desktop, SiteProtector and RealSecure ICEcap Manager system requirements, visit the ISS web site at:

<http://www.iss.net/support/documentation/>

### About Internet Security Systems (ISS)

*Internet Security Systems has long been a trusted security expert for world governments and the Global 500. ISS provides preemptive security products and services that stop Internet threats before impact. Founded in 1994, ISS is publicly traded on the NASDAQ (ISSX) and has its headquarters in Atlanta. ISS protects more than 11,000 global customers, and maintains 1,200 employees operating in 27 countries.*

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